

Danielle Toto, LMSW

Social Work Supervisor

St. Mary's Home Care



Danielle Toto is a Social Work Supervisor for St. Mary's Home Care, but she is always going beyond her "official" role. In the past few years, Danielle has willingly accepted myriad added responsibilities above and beyond the core components of her job.

In 2019, she advocated and accepted oversight for the new Home and Community Based Services (HCBS) Palliative Care waiver programs. She developed policies and procedures along with responsibilities for recruitment, training and supervision of a multitude of new expressive, art, music and bereavement therapists.

She represents St. Mary's Home Care at the HCBS meetings and became a vocal advocate for improved reimbursement rates in order to be able to recruit more staff to expand these services to additional patients.

She is always thinking "out of the box" and doesn't just "attend" meetings - she is consistently engaged and contributing thoughtful suggestions and ideas. As an example, Danielle took time to research new products, craft ideas and games to help develop new ways for the therapist to treat our palliative care patients - bringing much needed relief and moments of joy to some of the sickest and most fragile patients within our population. She recently found a way to obtain and deliver a smoke/carbon monoxide detector to one of her families who needed one but could not afford it. She does not give up when it comes to obtaining the resources and services her patients need to help improve their quality of life.

Danielle also helps facilitate a monthly meeting with internal colleagues from our Inpatient SNF, Care Coordination, CHHA and LHCSA programs to promote collegiality and to ensure continuity of care between shared patients - one of St. Mary's Core Competencies. Danielle also volunteers her time on other St. Mary's committees including the Baldrige Leadership Workgroup, and the Ethics Committee.

During her almost 20-year tenure at St. Mary's, Danielle has impacted countless lives by going the extra mile to advocate for patients.